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TERMS AND CONDITIONS FOR THE HTTP://SHOP.OSMOZ.COM SITE

Company

Our site (<http://shop.osmoz.com>) is administered by osMoz C/O Firmenich & Cie.

- osMoz C/O Firmenich & Cie
- SAS (a company under French law, in simplified form, limited by shares)
- Capital: €5,000,000
- SIREN number: 572020253 (registered at Nanterre) APE code 515L
- Intracommunity VAT number: FR 15 572 020 253 Rate: 05.5%
- Address: 41-43 rue de Villiers, 92200 Neuilly sur Seine, France. Postcode: 92200
- Telephone: 01 40 88 73 42
- E-mail address: shop@osmoz.com
- The head of publication is Julien Lévy, as OsMoz Manager of osMoz C/O Firmenich & Cie
- The processing manager is Julien Lévy, as OsMoz Manager of osMoz C/O Firmenich & Cie

Intellectual property

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If you want to link to our site, and before any link is created, contact osMoz C/O Firmenich & Cie before enabling any link to our site or its content.

- Text on the site from external sources has been reproduced with the implicit or explicit agreement of their respective authors. In that respect, sources and their respective authors are mentioned on the site.

Status of links and content

External links

Links on the site (including direct links, permalinks and partner links) redirect users to sites whose

content is the responsibility of the publishers of said sites. osMoz C/O Firmenich & Cie shall not under any circumstances be held liable for the content of those sites. As we attach particular importance to the lawfulness of content on sites that we link to, we would ask you to report to us any content that may appear to you to be unlawful on sites to which there are links in place.

Content

The content of sites published by osMoz C/O Firmenich & Cie has been compiled with the greatest of care. Consequently, no unlawful or defamatory content is published thereon. In addition, they are not of such nature as could be considered “misleading advertising” within the meaning of articles 121-1 et seq. of French Consumer law (*Code de la Consommation*).

Advertising on sites

There may be advertisements on our sites. They may be from external sources (such as third party affiliation management platform or Google® advertisements) or may be managed by our own advertising agency. osMoz C/O Firmenich & Cie shall not be held liable for the “misleading or aggressive” character of advertising from external sources.

Concerning advertisements controlled by osMoz C/O Firmenich & Cie, the Company reserves the right not to publish advertising of an obviously misleading nature within the meaning of articles 121-1 et seq. of French Consumer law.

Data protection

In accordance with recommendation 2005-284 by the CNIL (French data protection agency), the present web site has not been notified to the CNIL for registration purposes. However, all processing of present or future data concerning said site has been or will be notified to the CNIL.

The aforementioned processing is in accordance with NS48 dated 07/06/2005 published by the CNIL (French data protection agency). For further info, you should refer to the “data protection” section. In accordance with articles 38 and 40 of France’s law number 2004-801 dated 06/08/2004, you have the right to access, rectify and delete data about yourself.

Said right can be asserted on-line by sending an e-mail to the address shop(at)osmoz.com or by a letter to the following address:

**osMoz C/O Firmenich & Cie
41-43 rue de Villiers
92200 Neuilly sur Seine - France**

Means of asserting your right of access (a right that cannot be exercised on-line)

Before sending you personal data, we ask you to provide us with proof of your identity. If you are unable to prove your identity, we reserve the right to refuse to send you personal data.

In accordance with France’s decree number 2007-451 dated 25/03/2007, your request will be fulfilled within a maximum time of two months, on condition that your request is in good faith. A set sum which cannot be more than that for copying documents will be billed to you.

Concerning the rights to rectify and delete data: the preconditions are the same as those concerning the right of access.

Confidentiality and data protection policy

A section specifically dedicated to our policy on data protection and privacy has been drafted. Refer to it on our sites by clicking the “data protection” section.

Right of reply to the site

In accordance with article 6 IV of France’s law number 2004-575, any person or legal entity named or described on <http://shop.osmoz.com> has a right of reply, without prejudice to requests for correction or deletion of the message that it should send to the head office of osMoz C/O Firmenich & Cie. The request to exercise the right of reply, sent to the head of publication should be made at the latest within three months from publication of the message justifying the request.

Hosting

All our sites are hosted on the company’s servers:

- CybershopASP
- <http://www.cybershopasp.com>

Customer service

osMoz C/O Firmenich & Cie customer service can be contacted only by e-mail, at the address [shop\(at\)osmoz.com](mailto:shop(at)osmoz.com) or by phone on +33 6 69 36 30 36 at the following times: from Monday to Friday, from 9 a.m. to 6 p.m. (Paris time).

Because of the large number of incoming calls, they are ranked and dealt with in order of priority. So a non-urgent call is dealt with within a maximum of 48 working hours.

Contact

You can contact us at the address [shop\(at\)osmoz.com](mailto:shop(at)osmoz.com) for any request for information, and at the address [shop\(at\)osmoz.com](mailto:shop(at)osmoz.com) to exercise your right of access.