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## **PROTECTION OF DATA ON THE HTTP://SHOP.OSMOZ.COM SITE**

### ***Foreword***

This policy sets the way in which we handle information that we gather on you when you visit the site. We attach the greatest importance to respecting our users' privacy and personal data. We also attach great importance to protecting your privacy and personal data in the way that we create, organize and implement our activities on-line and off-line. In order to maintain maximum protection for data of a personal nature that we handle, our sites and the entities managing them comply with the principles stated in:

- The recommendation by the Council of the OECD concerning guidelines on the protection of privacy and cross-border transfers of data of a personal nature (C(80)58/FINAL).
- European directive 95/46/EC on the protection of data of a personal nature.
- French law number 78-17 as amended by the 06/08/2004 law number 2004-801 (known as the *Loi Informatique et Libertés* – French data protection act) and its decrees in application.

### ***Site administration***

The <http://shop.osmoz.com> site that you are currently visiting is administered from our headquarters in France.

### ***Status of links***

The specific practices described in this statement of privacy policy concern only the aforementioned web site. There may be external links to other bodies/entities associated with Firmenich & Cie on our sites, for editorial, partnership, advertising, payment or other purposes. We draw your attention to the fact that we are not responsible for the privacy policy or content of external sites.

In that respect, we recommend you to examine statements on privacy policy by other bodies/entities when you visit their web site(s). Nonetheless, before any cooperation, we strive to scrutinize the content of our partners' and advertisers' sites.

### ***Specifications on the use and gathering of data (automatically logged information)***

It is possible for you to consult our web site without disclosing information of a personal nature. However, some services that you use require various automatically logged data to be collected and kept. This data is gathered by means of cookies, designed to improve our services, and may also be used for compiling statistics. A cookie is an item of data sent to your browser from a web site that is saved on your hard drive.

There are cookies in private areas of our sites (if the user is registered on them); they are used to record the visitor's password so that it does not have to be entered again at each new visit. These cookies may include the following information:

- IP address
- Some categories requested on registration, such as Alias, Surname, Given name, E-mail address, Date of birth.
- If the user has checked the "Remember my login and password" box, these two items are coded and added to the cookie.
- If a user registered in one of our private areas returns to the site without identifying himself, the items saved in the cookie are used to recognize him (unless he has manually deleted the cookies, in which case the server will automatically generate a new cookie).

We inform you that you can stop cookies from being logged by configuring your browser. To find out what you need to do for the browser you are using, refer to its help section.

### ***Collection and use of voluntarily provided data***

It is not essential to register on our site. You can use it even if you do not want to register or provide personal information, but if you do not register, you cannot buy on-line, receive information by e-mail, or contact us electronically. We respect your wishes, and will never collect data of a personal nature on you without your express agreement.

If we collect data that you notify to us when creating your private areas, when ordering, from surveys, competitions or other forms, or from e-mails that you send us, we may extract anonymous items of information and combine it with other information.

Such information, which can be used and analyzed only in aggregate form, helps us to better understand particular trends and particular user profiles. It is never handled individually. If you do not want information relating to your transaction to be used in that way, you can either disable your cookies, or interrupt registration when it is requested.

All processing of data concerning customers and prospects using our web site complies with French Simplified Standard number 48 dated 07/06/2005 published by the CNIL (France's data protection agency). To find out about such processing (recipients, purposes, time kept, data processed), [click here](#).

This data processing was implemented by our processing manager whose contact details are in the "Terms and conditions" section.

### ***Protection of data on minors***

Our site is only for use by adults. Data on minors may only be gathered with specific parental consent. Parents may prohibit any processing of said data.

However, any adult with parental authority may, at his or her own responsibility, suggest the use of our site and associated services to his or her minor child.

### ***Visitor freedom of choice***

We collect named data if it is provided voluntarily when you use our services. You may choose to create a private area on our sites, receive promotional or marketing information letters from us or our partners by choosing the options wanted when you register.

All registrations comply with the principle of active Opt-In or Double Opt-In and always require intentional action by you. If you choose to register or order, the information that you provide will be available to personnel in our entities, and to authorized third parties which will use it for event management.

If you no longer want to receive promotional information or marketing information from us or our partners, you should so inform us by e-mail as stated in the "Terms and conditions" section or by using the de-registration link provided at the bottom of each information letter. {/DEMO}

We also provide you with several ways of contacting us to assert your rights or show that you want to send us data of a personal nature (for example, indicative list):

- By checking a box at the place on your site where the data is collected (active Opt-in)
- By confirming an intentional action by mail (double Opt-In)
- By placing an order in accordance with the provisions of France's law on confidence in the digital economy
- By sending an e-mail
- By sending a letter by post
- By dialing a phone number

### ***Confidentiality and security***

Our concern is to maintain the quality and integrity of your personal information. The technologies and safety policies that we and our technical service providers apply protect users' personal data from any unauthorized access, any improper use, any alteration, any malicious or accidental destruction and any unintentional loss.

We constantly improve our security procedures as technologies change in order to maintain the maximum degree of protection. On our site, transfers of personal data are secure under various protocols guaranteeing the very highest standard of protection in accordance with existing technology and the category of data of a personal nature sent:

**Category 1:** primary personal data (e.g. name, e-mail address, contact details)

**Category 2:** other personal data on your profile (e.g. description, leisure, likes)

**Category 3:** identifiers (e.g. credit card number, private area logins)

All our employees, subcontractors and authorized third parties that have access to data or are involved in processing it are required to respect the confidentiality of our visitors', customers' and prospects' personal data.

We guarantee that your personal data will not be disclosed to institutions or government authorities, other than in those cases provided by laws or regulations.

### ***Self-assessment***

In order to maintain the highest degree of protection for data of a personal nature that we hold on our visitors, customers and prospects, we undertake regular self-assessment. Self-assessment is undertaken by the processing manager and covers both technical and organizational measures.

It also covers the regular relations that we maintain with subcontractors, partners and authorized third parties as to their data protection policy.

### ***Right to access, rectify and delete***

In accordance with articles 38 et seq. of France's Law number 78-17 as amended, you have the right to access, rectify and delete data about yourself.

**Concerning right of access:**

Before sending you personal data, we will ask you to provide us with proof of your identity.

If you are unable to prove your identity, we reserve the right to refuse to send you personal data.

We endeavor to reply to these requests within a reasonable time.

**Concerning rights to rectify and delete:**

The preconditions are the same as those concerning the right to access.

***Notification of changes***

The creation of new services on our sites may make it necessary to amend the statement on data protection policy. In that event, we will post such amendments in this section. We also report those amendments to the CNIL if so required.

***Contact***

For any questions concerning our data protection policy, please contact us by one of the means available to you in the "Terms and conditions" section.